A Touchstone Energy® Cooperative



August 2020

Keeping the lights on—no matter what

In this unprecedented year, we've all spent months at home, and we are grateful that businesses have reopened and that school is starting back up.

During the time spent at home, perhaps more than ever we realized how vital electricity is to our lives. In fact, many of us believe that electricity is as much of a necessity as food. What you may not know is that every time you flip a switch, turn on your TV or reach into the refrigerator,

there are literally hundreds of hardworking Kentuckians making sure that the power is produced, transmitted and delivered to you around the clock.

We have 41 employees. After the pandemic hit, they have worked for months on staggered shifts. Our customer service representatives have worked with consumer-members who are struggling financially to help get them back on their feet. Dispatchers

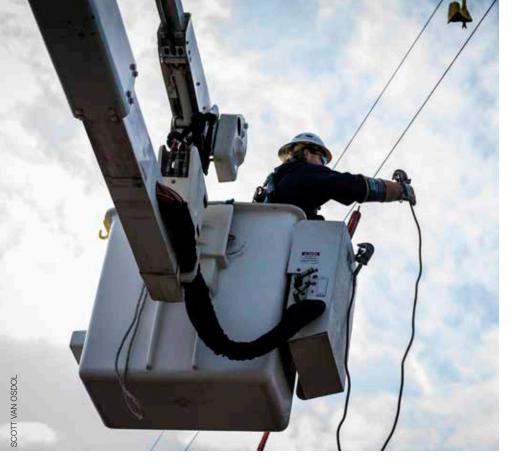
coordinated operations, while lineworkers did their jobs in hot, cold and rainy weather.

I thank them all from the bottom of my heart for their dedication to providing the highest quality service under difficult conditions.

Our focus has never changed: to keep the lights on, to keep people safe and to work with members to get through hard times. We know there are major hardships now and that many people have lost jobs or wages.

Our lives have changed, and may be different in the months ahead. We've seen months where people have not been able to hold weddings, attend funerals or go to church. It's taken a toll on us but, by working together, I believe we are going to overcome the challenges from the coronavirus.

The good news is that we at Shelby Energy Cooperative are going to adapt and deal with whatever comes. We will continue to do everything possible to keep you safe and to keep the lights on. We will get through these times by standing together, on rock-solid ground.



Jack Bragg Jr. President & CEO **Shelby Energy** Cooperative



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Shelbyville Office Hours

Monday – Friday: 7:30 a.m. – 4:30 p.m. Mailing Address: 620 Old Finchville Road Shelbyville, KY 40065-1714 (502) 633-4420

Remote Payment Centers

Henry County Supply

Riverside Smoker's Friendly

Poppy's General Store 24 Equity Drive, Bedford, KY 40006 (502) 663-6028

For information or to report an outage

1-800-292-6585

Visit our website at: www.shelbyenergy.com Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com.
Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa or MasterCard.

All new members signing up for service with Shelby Energy will receive a short survey via email. Members who complete this survey are automatically eligible to win a one-time \$20 bill credit. If you did not receive this message, you can complete the survey at www.shelbyenergy.com/welcome. Each month, one name is drawn and one Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for May is Mark Jackson of Pendleton.



Shelby Energy Cooperative 2020 Annual Meeting

















Photos: Melanie Crossfield

Your Safety Matters

Kitchen safety prevents fire and injury

The kitchen is the heart of the home, but taking the proper safety precautions is essential to prevent electric

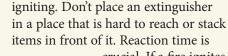
shock, fires and injuries.

Without taking the right steps, appliances can pose a risk of electrocution. For example, never use a metal utensil when removing jammed bread from the toaster unless you first unplug the toast.

If attempting to retrieve a utensil or item from the garbage disposal, be safe by unplugging it or by shutting off the breaker. When cooking, be attentive and do not leave appliances unattended. Over half of house fires start in the kitchen. You should have

a Class ABC fire extinguisher readout fires caused by grease or hot oils

ily accessible that is capable of putting



crucial. If a fire ignites in the oven, leave the door closed, turn the heat source off and call 911 if necessary.

The kitchen should be equipped with the ground fault circuit interrupters (GFCIs) for all countertop appliances. The GFCI acts as a circuit breaker to prevent overload and fire. Test GFCIs every month to ensure they are in working order. Shelby **Energy Cooperative**

wants you to be safe in

the kitchen.







HENRY COUNTY COUNTRY CLUB

2200 Campbellsburg Road New Castle, KY

Registration 8 a.m. - 9 a.m.

Shotgun Start 9:00 a.m. - Rain or Shine

per 4-person team

18-holes w/cart & green fees Win hole prizes! Lunch provided Silent Auction

> **Entry Deadline AUGUST 8. 2020**

36 Team Limit

Entry Form

All proceeds will benefit the SEC for Logan Jewell Fund. Monetary donations, as well as donations of Silent Auction items, are greatly appreciated. Contact Shelby Energy Cooperative for more information on sponsorship opportunities.

Team Registration (\$200)	Payment
Player 1:	Make checks payable to SEC for Logan Jewell .
Player 2:	Return entry form and payment to: Shelby Energy Cooperative Attn: SEC for Logan Jewell
Player 3:	
Player 4:	_ 620 Old Finchville Road
Team Contact:	Shelbyville, KY 40065
Phone Number:	
E-mail:	
Sponsorship	
Hole Sponsor (\$100)	Exp
	Phone Number:
Donation \$	Deadline is August 8, 2020
Total	Contact Jimmy Simpson at 502-845-2375 for more information

Please visit www.shelbyenergy.com/secforloganjewell to read Logan's story.